

King's Stanley



Playgroup

Kings Stanley Play Group

Acceptable Conduct Policy for Parents, Carers and Visitors Policy

**Title: Acceptable Conduct Policy for Parents, Carers and
Visitors**

Person(s) who created policy: Vicki Richardson KSPG Manager

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Date for next review: 2025



At Kings Stanley Play Group, we are very fortunate to have a supportive and friendly parent body. Our parents recognise that educating children is a process that involves partnership between parents, Committee and Early Years Staff. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our Play Group.

The purpose of this policy is to provide a reminder to all parents, carers, and visitors to our Play Group about their expected conduct. This is so we can continue to flourish, develop and achieve in an atmosphere of mutual understanding.

Guidance

We expect parents, carers and visitors to:

- Respect the caring ethos of our setting.
- Understand that both Early Years Staff and parents need to work together for the benefit of the children.
- Demonstrate that ALL members of the setting and wider community should be treated with respect and therefore set a good example in their own speech and behaviour. Any form of prejudice or bigotry will not be tolerated.
- Seek to clarify a child's version of events with the setting's view in order to bring about a peaceful solution to any issues.
- Correct their own child's behaviour on and around the setting where it could lead to conflict, aggressive behaviour, or unsafe behaviour.
- Approach the setting to help resolve and issues of concern.
- Avoid using staff as threats to admonish children's behaviour.

In order to support a peaceful and safe environment the setting cannot tolerate parents, carers and visitors exhibiting any of the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of the setting,



- Using loud or offensive language, swearing, cursing, using profane language, or displaying temper
- Threatening to do actual bodily harm to a member of staff, committee member, fellow parent or child regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying the settings property.
- Abusive or threatening emails or text / voicemails / phone messages or other written communication directed at any members of the Play Groups community.
- Defamatory, offensive, or derogatory comments regarding the setting or any of its pupils, parents or staff on Facebook or other social sites. – Any concerns you may have about the setting must be made through the appropriate channels by speaking to the manager or chair of Committee, so they can be dealt with fairly, appropriately, and effectively for all concerned
- The use of physical aggression towards another adult or child including your own
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences
- Smoking and consumption of alcohol or other drugs whilst on the settings property
- Dogs being brought onto the setting site without the express permission of the Manager. The exception being Guide dogs or other dogs that operate as disability support. When 'Pets' are invited in, to link with topics.

Should any of the above behaviour occur on Play Group premises, the Play Group may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the Play Group grounds. We trust that parents,

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carers, and visitors will assist our Play Group with the implementation of this policy, and we thank you for your continuing support of the Play Group.

Inappropriate use of Social Network Sites Social media websites is being used increasingly to fuel campaigns and complaints against education setting and staff, and in some cases, other parents and pupils. The Manager and Committee considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole Play Group community. Any concerns you may have must be made through the appropriate channels by speaking to the Manager or Chair of Committee, so that they can be dealt with fairly, appropriately, and effectively for all concerned. In the event that any pupil or parent/carer of a child/ren attending Kings Stanley Play Group is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site, and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately. In serious cases, the school will also consider its legal options to deal with any such misuse of social networking and other sites.

Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of bullying.

We would expect that parents / carers familiarise any other adult associated with their child (who may have cause to come onto the Play Group site) with the contents of this policy.

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